



Ministry of Financial  
Services & Commerce  
Cayman Islands Government

# General Registry Advisory

## Temporary Outage Affects Systems

**Grand Cayman, 5 May 2026** – Due to a connectivity issue stemming from its internet service provider, the General Registry is advising its clients that the Vital Statistics Portal is temporarily unavailable. In addition, the Cayman Brac office is offline and offering limited services to the public.

It is anticipated that the matter will be resolved within 24 hours and persons can access the portal and connect with the Brac office as normal before close of business tomorrow, Wednesday, 6 May. Once services are restored, an update will be published.

General Registry apologises for any inconveniences caused by this situation. For urgent queries relating to the portal, persons may email [bdm@gov.ky](mailto:bdm@gov.ky) or contact Flossiebell Maragh at 244-3440. For matters relating to the Brac office, please email [cigenreg@gov.ky](mailto:cigenreg@gov.ky).

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